

SA Ambulance Service
Emergency
Medical Dispatch
Support Officers



Government
of South Australia

SA Health



SA
Ambulance
Service

The SA Ambulance Service Emergency Medical Dispatch Support Officer position involves the answering of emergency telephone calls using valuable life saving skills and knowledge, gained during Certificate III Ambulance Communications (call taking) training. As well as taking calls for non-emergency bookings for ambulance attendance.

Emergency Medical Dispatch Support Officers (EMDSO) answer emergency 000 calls, assess a patient's situation over the phone based on the information provided and then give step-by-step instructions so that management of the patient can begin immediately.

SA Ambulance Service recruits on a needs basis, being when there is a need for more staff. These positions are advertised within Saturday's edition of the Advertiser and on our website www.saambulance.com.au select careers menu.

Mandatory Pre-Employment and Selection Criteria:

- > successful completion of Year 12, Tertiary studies or equivalent work force experience
- > current Senior First Aid Certificate prior to commencement
- > able to provide an appropriate Police Clearance Certificate prior to commencement
- > ability to type 35wpm with 90% accuracy
- > medical and aptitude testing including literacy, numeracy and abstract.

For more information

SA Ambulance Service
GPO Box 3
Adelaide SA 5001
Telephone: 1300 13 62 72
www.saambulance.com.au



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